

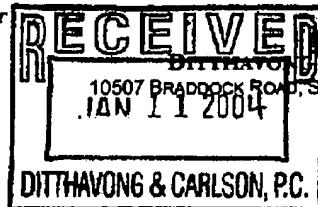
Sent: 1/7/04 by U.S. Postal Service      D&C Ref.: 09710-1165  
 U.S. Serial No.: 09/435,540      WorldCom Ref.: RIC-99-057

In re: Steven R. DONOVAN

For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES (as amended)

The following has been received in the USPTO on the date stamped hereon:

- Transmittal Letter
- Patent Application       Prov.  
 Utility       Design       PCT  
 Cont.       Div.       CIP  
 \_\_\_\_\_ pp. of cover & specification  
 \_\_\_\_\_ pp. of claims  
 \_\_\_\_\_ pp. of abstract  
 \_\_\_\_\_ pp. of drawings  
 List of Inventor Names
- Request for Nonpublication
- Preliminary Amendment
- Combined  
 Declaration  
 Power of Attorney
- Assignment: \_\_\_\_\_ pages/PTO-1595
- Response to Missing Parts Notice
- Claim for Convention Priority
- Certified Priority Document
- Formal Drawings: \_\_\_\_\_ sheets
- Transmittal of Issue Fee  
 Form PTO 85B       Form PTO 85C
- Maintenance Fee after grant  
 4 years       8 years       12 years
- Correspondence Address Change
- Other
- Information Disclosure Statement  
 PTO-1449  
 Cited References: \_\_\_\_ copies  
 Search Report  
 Statement of Relevancy
- Restriction Response
- Election Response
- Response to Office Action  
 of 10/7/2003  
 After final  
 Rule 1.131 Declaration  
 Rule 1.132 Declaration
- Amendment under Rule 1.312
- Continued Prosecution Application
- Request for Continued Examination
- Notice of Appeal
- Appeal Brief
- Reply Brief
- Petition for Extension of Time  
 1 mon.       2 mon.       3 mon.  
 4 mon.       5 mon.
- Petition for: \_\_\_\_\_
- Fee: \$ \_\_\_\_\_  
 Deposit Account:  
 Check  
 Money Order  
 Credit Card/PTO-2038



09/435,540

Patent

## DITTHAVONG &amp; CARLSON, P.C.

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 SUITE A  
 FAIRFAX, VIRGINIA 22032  
 703-425-8501 (PHONE)  
 703-425-8518 (FAX)

## FACSIMILE TRANSMITTAL SHEET

TO:	PROM:
Examiner Parton, K.	Phouphanomketh Dithavong, Reg. No. 44658
COMPANY:	DATE:
USPTO, Group Art Unit: 2153	2/3/2004
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
703-7469242	20
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
[Click here and type phone number]	09710-1165
RE:	YOUR REFERENCE NUMBER:
Steven R. DONOVAN	09/435,540

URGENT     FOR REVIEW     PLEASE COMMENT     PLEASE REPLY     PLEASE RECYCLE

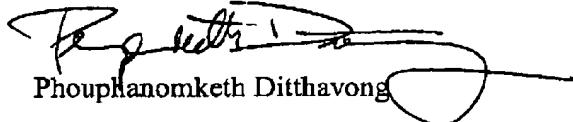
## NOTES/COMMENTS:

Dear Examiner Parton,

Per our discussion today, please find a copy of the Response filed on January 7, 2004 along with the date stamped postcard.

If you have any questions, please contact us.

Very truly yours,  
 DITTHAVONG & CARLSON, P.C.



Phouphanomketh Dithavong

CERTIFICATE OF FACSIMILE TRANSMISSION			
I hereby certify that this correspondence is being transmitted to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this date:			
Type or printed name	Linda V. Wiley		
Signature		Date	February 3, 2004

This facsimile communication contains information that may be confidential, be protected by the attorney-client or other applicable privileges, or constitute non-public information. It is intended to be conveyed only to the designated recipient(s). If you are not an intended recipient of this message, please notify the sender and destroy the communication. Use, dissemination, distribution, or reproduction of this communication by unintended recipients is not authorized and may be unlawful.

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Steven R. DONOVAN

Application Serial No.: 09/435,540

**RESPONSE UNDER 37 CFR § 1.116  
EXPEDITED PROCEDURE**

Examiner: Parton, K.

Filing Date: November 8, 1999

Group Art Unit: 2153

Attorney Docket No.: 09710-1165

Client Docket No.: RJC-99-057

For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES (as amended)

B x AF, DIRECTOR OF PATENTS AND TRADEMARKS

Alexandria, VA 22313-1450

**AMENDMENT TRANSMITTAL LETTER**

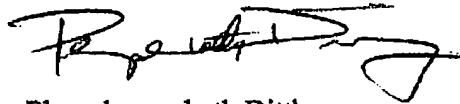
Transmitted herewith is an amendment in the above-identified application.

FEES CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	33	MINUS	33	0	\$18	\$ 0.00
INDEP. CLAIMS	3	MINUS	3	0	\$86	\$ 0.00
<input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>October 7, 2003</u> to and through <u>January 7, 2004</u> , for an extension of:						\$ 0.00
<input type="checkbox"/> One month (\$110) <input type="checkbox"/> Two months (\$420) <input type="checkbox"/> Three months (\$950) <input type="checkbox"/> Four months (\$1480)						
TOTAL ADDITIONAL FEE DUE:						\$ 0.00

- Applicant claims small entity status. See 37 CFR § 1.27.
- No additional fee is required.
- Payment of \$ \_\_\_ by Credit Card. Form PTO-2038 is attached.
- The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 13-2491, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

Respectfully submitted,

DITTHAVONG &amp; CARLSON, P.C.


Phouphanomketh Ditthavong  
Reg. No. 44658

Date: January 7, 2004

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Alexandria, VA, 22313-1450 on January 7, 2004.

Linda V. Wiley

, Date: 1/7/04

FEB 03 2004 11:18

BITTHAVONG / CARLSON, PC

703 425 8518

p. 4

09/435,540

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Steven R. DONOVAN

Application No.:

09/435,540

Reply under 37 CFR 1.116  
EXPEDITED PROCEDURE

Filed:

November 8, 1999

Examiner: Parton, K.

Attorney Docket No.: 09710-1165

Client Docket No.: RIC-99-057

Group Art Unit: 2153

For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES  
(as amended)

BOX AF

Assistant Commissioner for Patents  
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of October 7, 2003, please amend this application  
as follows:

AMENDMENT AND PRESENTATION OF CLAIMS..... 2

REMARKS ..... 11

KV  
2-24-04